



PINEAPPLE PROPERTY GROUP, LLC

PRIVACY POLICY

Updated July 24, 2024

This Privacy Policy describes the policies and procedures of Pineapple Property Group, LLC (herein after referred to as “Pineapple”) on how we collect, use and disclose personal information of customers, prospective customers, and visitors through your use of this website (www.pineapplepropertygroup.com) or our other communication methods. We may change or update this policy and will provide notice of change through email, mail service, or other communication means. Your continued use of our services after notice constitutes your consent to any changes.

Pineapple Property Group, LLC is a full-service property management company providing management and brokerage services to independent landlords for residential property rental services.

Information that is shared with Pineapple through website, email, communication methods such as SMS or texting, or our employees may be shared within the company and collected for current or future services. Information may be collected by Pineapple from your device.

Our website third-party service provider may use technologies such as cookies, web beacons, pixels, and other similar technologies to automatically collect certain information from your device including, for example, your IP address, date and time of your visit, browser and operating system information, referring website address, and other information about how you interact with the website. Our website may also use cookies and other similar technologies to enhance your user experience and enable certain features.

Our email campaigns through third-party lead-generating focused websites and apps, may also use tracking technologies such as web beacons, pixels, and other similar technologies to automatically collect certain information such as your IP address, browser type and version and email engagement statistics.

Information may be collected from our third-party technology providers and may be combined with other information that we collect. Personal information collected by us or through these third-party service providers may include, for example, your demographic information, shopping history, and geographic location. When you use our services or communication means, you are agreeing to the collection, transfer, storage, disclosure, and other uses of your information.

Information may be collected through our website through users entering their personal contact info. For users who wish to enter into contracts with Pineapple as an applicant, tenant, landlord, or vendor, etc; this and additional information is collected and stored by Pineapple through third-party software and management platforms. We may collect information on your real estate searches and preferences, including whether you plan to buy, sell, or rent real estate; in addition any criteria and information about your specific real estate needs.

SMS consent and phone numbers will never be shared with third-parties or affiliates under any circumstances.

Pineapple reserves the right to use publicly obtained information on websites, social media, or other public sources for marketing purposes. This may include the gathering and collecting of names and contact information for business purposes. Business purposes may include advertising, networking, direct communications and the storing of publicly shared content for future contact.

Information may be collected by these third-party technology providers about how you interact with our company, preferences, and settings. This could be through the use of cookies and similar technologies such as web beacons that create and maintain unique identifiers.

Additional collected information and data about the device and software you provide to access our services, including for example, hardware, operating system, software, and file names and versions, preferred language, unique device identifier, advertising identifiers, serial number, and network information.

When you interact with our technology services, they may collect server logs, which may include information like device IP address, access time, app features accessed, page views, app crashes, and other system activity, type of browser, and referral link information. This could also include location services used by your device, if enabled on your device.

Pineapple may also receive information you provide to our company through in-person interaction and through email and social media, (ex. Twitter, Facebook, Instagram, etc), or if you engage with a separate app or website that

communicates with our technology services. We may receive information about you or your connections from these sources.

You may update, correct, or ask to have certain personal information about you removed from our systems. Please note that we may retain certain information as required by law or for legitimate business purposes and operations. We may also retain cached or archived copies of information about you for auditing and tracking purposes.

If you have any questions or concerns about this Policy please contact us.

info@pineapplepropertygroup.com